

ADDENDUM 2			
MODIFICATIONS/CLARIFICATIONS IN EXISTING CLAUSE			
S.NO.	CLAUSE NUMBER	SUB CLAUSE	CLAUSE DESCRIPTION
1	Page 4 - Clause d - Tender submission and opening	d	The Commercial Bid Cover 'B' of technically qualified bidders alone will be opened. Commercial bid opening date and time will be as published in the corrigendum. The list of technically qualified bidders will be published in the website and only these bidders bid will be permitted to attend the commercial bid opening. The service provider whose representatives are present shall sign a register evidencing their attendance.
2	Page 6 - Clause 08 - Tender Award Criteria	a,b,c	The existing clauses (a), (b) and (c) are discarded and revised wordings as below apply: a) The bidder should submit commercial bid for Price Per Remote Second Medical Opinion. The submission of commercial bid shall be as per revised Annexure 2. b) The tender will be awarded to the technically qualified bidder whose commercial bid is the lowest (L1) for Price Per Remote Second Medical Opinion.
3	Page 6 - Clause 10 - Security Deposit	a	The existing clause (a) is discarded and revised wordings herein applies. The successful bidder shall furnish a bank guarantee from a nationalized or scheduled bank for Rs. 1,00,000/- towards proper fulfilment of the contract. The Bank Guarantee should be valid for a period of 2 years from the date of the agreement. The bank guarantee will be released on successful performance of the contract at the end of 2 years. If UIC chooses to extend the contract at the end of 2 years by one year, then fresh Bank Guarantee for an amount of Rs. 1,00,000/- valid for a year to be submitted by the successful bidder.
4	Page 6 - Clause 10 - Security Deposit	c	Only the successful bidder has to submit Security Deposit in stamp paper of value Rs.100/-. As for the tender submission all the bidder to submit the entire document duly signed with rubber stamp affixed in all the pages including Annexure VIII.
5	Page 7- Clause 14 - Termination Clause		The existing tender wordings are discarded and the revised wordings are as below: a) UIC shall be entitled to terminate the agreement/purchase order with the successful Bidder at any time by giving 30 days prior written notice to the Bidder if the Bidder breaches his obligations under the tender document or the subsequent agreement/purchase order. b) UIC reserves the right to terminate the agreement at the end of 1 years by giving 30 days prior written notice to the Bidder if it is of the opinion that the bidder has not delivered the required service as laid out in the contract. c) No termination fee is payable in the event of termination of the contract.
6	Page 9 - Clause 19 - General Terms	a	The existing tender wordings for clause (a) is discarded and revised wordings are as mentioned herein. The agreement shall be in force for a period of 2 years from the date of signing of agreement with an option to extend the same by another year at the option of UIC subject to satisfactory delivery of the service by the bidder. No revision in price shall be done by the bidder if UIC opts to renew the agreement at the end of 2 years by another year.
7	Page 9 - Clause 19 - General Terms	c	The existing clause (c) in tender is discarded and revised wordings are as mentioned herein: Any queries may be communicated through e-mail and response to query will be by published in UIC website only.
8	Page 10 - Clause 22 - Payment Terms	c	The existing tender wordings for clause (c) is discarded and revised wordings are as mentioned herein. The bidder should provide monthly MIS and quarterly MIS with the details of customer queries, service delivery of remote second medical opinion, timelines observed besides other parameters as per UIC requirement in excel format which will be shared with the successful bidder only. The bidder shall submit quarterly invoice based on the number of Remote Second Medical Opinions rendered by him during quarter and UIC after scrutinizing the same shall effect payment. The date of signing of the agreement shall be the basis for arriving at quarterly payments.
9	Page 10 - Clause 24 - Deliverables with Timelines	c	The existing tender wordings for clause (c) is discarded and revised wordings are as mentioned herein. On receipt of call or email, the case coordinator should contact the insured/his physician and collect all the relevant medical records and information within 48 hours in person/registered post/courier. The insured should not be charged any amount whatsoever for collection and transmission of medical records or for rendering second medical opinion. At all point in time the insurer should be kept in loop on all communication exchanged with the insured by the service provider.
10	Page 10 - Clause 24 - Deliverables with Timelines	d	The existing clause (d) in tender is discarded and revised wordings are as mentioned herein. After gathering all basic details, the insured should be provided with the list of 4 or more world leading medical centers of which at least 2 shall be from India and in close geographical proximity to the insured's place of treatment / residence. The insured will have the option to choose one WLMC. The coordinator shall ensure to obtain an authorization form from the insured, authorizing UIC or its nominated agency (in this instance the successful bidder) to collect all necessary Medical reports and information required for second opinion.
11	Page 13 - Annexure 1- Eligibility Criteria Clause 14	14	Only the successful bidder has to submit non disclosure agreement in stamp paper of value Rs.100/-. As for the tender submission all the bidder to submit the entire document duly signed with rubber stamp affixed in all the pages including Annexure VII.
12	Page 16 - Annexure 2- Commercial Bid	a	Revised Annexure II attached.
NEW WORDINGS INCORPORATED IN TENDER			
S.NO.	CLAUSE NUMBER	SUB CLAUSE	CLAUSE DESCRIPTION
1	Page 3 - Clause 1 - Instruction to Bidders	xi	The bidder should submit pre-contract integrity pact in stamp paper of Rs.100/-. Revised pre-contract integrity pact attached.
2	Page 6 - Clause 7 - Commercial Bid	g	The bidder will be responsible for Remote Medical Second Opinion reported to him during the period of the contract.